

Mobile warrants its units and equipment against defects in material and workmanship under normal use and service for the periods specified in the following policy from date of sale **F.O.B. Factory**. The warranty does not apply to any part which has been repaired or altered outside of our factory or authorized service, nor which has been subjected to adverse conditions, freezer applications, misuse, negligence, misapplied, modified, accident, operated at a speed or load beyond the rated capacity.

Replaced components are warranted for the remainder of the applicable truck warranty or 90 days, whichever is longer. Labor or miscellaneous costs due to the replacement of defective components are not covered, including local taxes, if any.

The Mobile Warranty takes effect when the customer takes receipt of the truck (there is a grace time limit of up to 4 months in which the dealer has to sell the truck. After the four month period the warranty start date reverts back to the time of delivery to the dealer). Proof of delivery to the customer must be provided when submitting a warranty claim.

PRODUCT WARRANTIES

Mobile Standard MLX/ECO/IBT Pallet Trucks:

Warranted against defects in materials and workmanship for a period of 2 years for the hydraulic pump, 1 year for the truck chassis, and 6 months for wearable components. Wearable Components include but are not limited to: Wheels, Rollers, and Bearings.

ECO Weigh Scale Pallet Trucks:

The ECO Weigh Scale Pallet Truck has a 12 month parts only warranty on the chassis component parts only (The scale meter itself is subject to the original manufacturer's warranty). The hydraulic unit is warranted for 2 years on component parts only.

Manual Scissor Lifts & Lift Tables:

The Mobile MPS25, ECO EMSL22N Scissor Lifts and ECO ELT330N, ELT660N, ELT770N, ELT1100N and ELT1650N Lift tables carry a 12 month parts only warranty on the component parts, hydraulic unit and frame.

Winch Stackers:

The Mobile MW500 and MW750 Winch Stackers carry a 12 month parts only warranty on the component parts and frame. The winch itself is subject to the original manufacturer's warranty. Warranty claims and service for the winch itself are to be reported to Mobile. In turn Mobile will receive direction directly from the winch manufacturer and where possible a local representative for the Winch manufacturer will handle the claim directly.

Battery Powered Scissor Lifts & Stackers:

The Mobile BPS25 and BPS30 and ECO EBSL22N Scissor Lifts carry a 12 month parts only warranty on the component parts, hydraulic unit and frame. The full line of Mobile battery operated Hydraulic Stackers are subject to a 12 month parts only warranty on the component parts, lift cylinder and frame.

Warranty claims and service for the Battery, Charger, Motor and Pump are to be reported to Mobile. Mobile will inform and receive direction directly from the original manufacturer and where possible a local representative for the manufacturer will handle the claim directly.

The Motor, Charger and Pump are subject to the original manufacturer's 12 month warranty. The Batteries are subject to the original manufacturer's 12 month prorated warranty.

Allied Products:

All Mobile and ECO Allied Products carry a 90 day parts only warranty on all components.

Corrosion Resistant Products:

All ECO Corrosion Resistant products are subject to a 90 day parts warranty on the component parts only, and 12 months parts only warranty on the hydraulic unit. Any truck used under adverse conditions (freezing conditions/freezer applications), where the unit is exposed to or operating in corrosive chemicals is NOT covered under warranty. (All Corrosion Resistant products should be washed down on a daily basis due to exposure to corrosive environments).

WARRANTY PARTS

Parts used to carry out authorized Warranty repairs from a Mobile Dealer or Distributor's stock will be replaced at no charge. If the Mobile Dealer or Distributor does not have the necessary parts in stock, Mobile will ship the parts F.O.B. Factory. Claims for freight or transportation charges will not be paid by Mobile. Use of non-Mobile parts is not acceptable and any unauthorized parts usage will void all warranties. **Do not return defective parts until authorized.**

All Warranty correspondence should be directed to:

Mobile Industries Inc.
37508 Laird Road - Units 2 & 3, Mississauga, Ontario, Canada, L5L 0A6
Attn: Customer Service
Toll Free Fax: 1 800 952 5097
Fax: 905 279 7384
Email: info@mobilept.com

All defective parts, when required, are to be returned as instructed (complete with RMA#) to the address above.

If you have any questions regarding the Mobile Warranty Policy and Procedures please contact a Mobile Customer Service Representative direct.